

IMPROVE PATIENT
COMMUNICATIONS
WHILE PROTECTING
YOUR PRACTICE

Helping You Provide Medical Excellence

*Let Doctor Dial handle
tomorrow's patients
while you care for
today's!*

LET DR DIAL BE YOUR PATIENT COMMUNICATIONS SYSTEM

For a brief on line
demonstration call
1-877-373-4257
We offer a free trial
account for 1000 pa-
tient calls.

NABBING NO-SHOWS

Effective Patient Communications is time consuming and costly. The national no show average for healthcare providers is 18% to 20% which equates to thousands of dollars in lost revenue per month. Most herald the use of technology as a positive method to streamline pre-visit communications. The impact of no shows on physicians has many consequences

- **Health Damage:** Damage to patient's health due to interrupted continuity of care and timely health care interventions.
- **Liability Risk:** A patient who missed an appointment and suffered injury or death may have viable cause for a lawsuit against the practice.
- **Reduced Accessibility:** Other patients were postponed and did not get access to care because of a no show.
- **Loss of Revenue:** Practice is not able to make up lost revenue due to no show.

Doctor Dials process works with your existing scheduler to provide a user friendly method proven to reduce no shows, allowing you to fill in last minute cancellations with patients. We help you save time, money and in some cases even the patients well being. This web based system eliminates hours of monotonous phone dialing. **Using your staff's voice** and delivering calls into the evening and on weekends when patients are more likely to be home.

PATIENT MATTERS

Improve Patient Relationships.

The emotional well being of your patients is just as important as their physical well being. Make your patients feel like they really do "matter".

- Personalized pre-visit communications
- Avoid over booking. Doctor Dial means less wait time for patients.
- Provide a secure, easy way for patients to confirm appointments.
- Have fewer disgruntled patients, minimize eroding patient loyalty.

SUPPORT YOUR STAFF

Small efforts can yield big results.

Make your staff happier by improving office productivity.

- We optimize practice workflow

- Your staff can put the emphasis back on patient care where it belongs
- Helping you always strive for a high level of continuing patient care is always our main focus

DO YOUR DUE DILLIGENCE

As a Practice Manager your job can be daunting. Finding the right solution for your work environment requires a thorough understanding of what makes your practice tick and what areas can be improved upon. If your goal is to increase efficiency and profitability then here are a couple of tips as you're evaluating Patient Communication Tools:

Look to the Future: Your practice needs a system that is easy to use, yet sophisticated. Dr Dial is web based, there is no software to buy or system upgrades. The only requirement is a broad band internet connection.

Protect your Practice: We help doctors lower their liability by identifying and documenting the status response from all patients. Our archival feature permanently stores all messages and can be retrieved at any time for legal matters. Test report delivery tracks the test until the patient receives the result. We always know the patients with the overdue test results.

Ongoing Training and Support: Look for flexible training options such as on line training, webinar, or on site one on one.

Find A Long Term Partner:

Your vendor should have a solid track record, financial stability and longevity

EVERY PRACTICE IS UNIQUE

Pre-visit Best Practices:

Dr Dial was designed to match your existing confirmation process.

- You can choose which days and times to place the confirmation calls.
- We customize calls with "special instructions" per your practice needs
- We eliminate the need to send post cards for annual visits or dental cleanings

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